



March 24, 2020

To Our Customers,

The purpose of this letter is to inform you that Extol, Inc qualifies as an "Essential Business" during the Michigan Executive Order "Stay Home, Stay Safe" per Governor Whitmer. We remain open for business while taking all the appropriate steps to keep our employees safe per the CDC guidelines.

The Extol team is committed to continue supporting you through this time (even if it may be from home). Like you, we are evaluating the situation daily. We are in this together and we will get through this together.

If you have any questions, please reach out to your Extol Account Manager.

Sincerely,

Randy Antaya
Chief Executive Officer

